

Assisted Living Staff Wave 2 Survey

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ALIntro

Thank you for participating in the National Dementia Workforce Study.

This survey is sponsored by the National Institute on Aging and is being given to assisted living community staff who care for people living with dementia. The survey will take about 25 minutes.

This survey asks questions about your job with [FACILITY NAME].

Your responses are confidential and will never be shared with your employer.

Dementia is a general term for a condition causing loss of memory, language, problem-solving, and other thinking abilities that are severe enough to interfere with daily life. Alzheimer's disease is the most common cause of dementia.

AL0 StillWork

You have been selected to complete this survey based on your employment at [FACILITY NAME]. Do you still work at [FACILITY NAME]?

- 1. Yes
- 5. No

[TERMINATE IF AL0 = 5]

AL0a-i LearnJob

How did you first learn about your current position at [FACILITY]?

Select all that apply.

- a. Referred by a colleague/friend/family member
- b. Job fair or recruitment event
- c. Online job boards (e.g., Indeed, LinkedIn)
- d. The organization's website
- e. Social media (e.g., Facebook, Twitter)
- f. Recruitment agency
- g. Internal hire or transfer
- h. Training program or college
- i. Other

[VARIABLE CODING].

a.[LearnJobColleague]
b.[LearnJobFair]
c.[LearnJobOnline]
d.[LearnJobWebsite]
e.[LearnJobSocial]

f.[LearnJobRecruitment]
g.[LearnJobInternal]
h. [LearnJobTraining]
i.[LearnJobOther]

Section 1: Education, Training and Experience

AL1 LicenseHeld

Have you ever held a state license, certification, or registration related to your job in an assisted living community?

- 1. Yes [GO TO AL1_1]
- 5. No [GO TO AL2]

AL1_1 LicenseNow

[DISPLAY IF AL1 = 1 Yes]

Please select the state licenses, certifications, or registrations that you **currently hold**:

Select all that apply.

- a. RN
- b. LPN/LVN
- d. Certified Nursing Assistant
- e. Home Health Aide
- f. Personal Care Aide/Assistant
- g. Medication Aide
- h. Other (specify): _____
- i. None of the above

[VARIABLE CODING]

a [LicenseNowRN]
b [LicenseNowLPN]
d [LicenseNowCNA]
e [LicenseNowHHA]

f [LicenseNowPCA]
g [LicenseNowMA]
h [LicenseNowOther2]
i [LicenseNowNone]

AL1_2 LicenseEver

Please select any state licenses, certifications, or registrations that you have ever **held in the past**, even if it is not current:

Select all that apply.

- a. RN
- b. LPN/LVN
- d. Certified Nursing Assistant

- e. Home Health Aide
- f. Personal Care Aide/Assistant
- g. Medication Aide
- h. Other (specify): _____

[VARIABLE CODING]

- a [LicenseEverRN]
- b [LicenseEverLPN]
- d [LicenseEverCNA]
- e [LicenseEverHHA]

- f [LicenseEverPCA]
- g [LicenseEverMA]
- h [LicenseEverOther2]

AL2 Certificate

Are you currently working towards a license, certification, or degree related to healthcare?

- 1. Yes [GO TO AL2a]
- 5. No [GO TO AL3]

AL2a_a-I WorkingTowards

What license, certification or degree are you working towards?

Select all that apply.

License or Certification

- a. RN
- b. LPN/LVN
- c. Certified Nursing Assistant
- d. Home Health Aide
- e. Personal Care Aide/Assistant
- f. Medication Aide
- g. Other (specify): _____

Degree

- h. Associate degree
- i. Bachelor's degree
- j. Master's degree
- k. PhD degree
- l. Other (specify): _

- a. [WorkingTowardRN]
- b. [WorkingTowardLPN]
- c. [WorkingTowardCNA]
- d. [WorkingTowardHHA]

- e. [WorkingTowardPCA]
- f. [WorkingTowardMedA]
- g. [WorkingTowardOther1]
- h. [WorkingTowardAD]

- i. [WorkingTowardBA]
- j. [WorkingTowardMA]
- k. [WorkingTowardPHD]
- l. [WorkingTowardOther2]

AL2b_a-i PayTrain

How are you paying for this license, certification or degree?

Select all that apply.

- a. The training is free
- b. My employer paid or will pay me back
- c. I paid independently (and was not paid back by anyone)
- d. My family or friends paid
- e. Government loan
- f. Other type of loan
- g. Scholarship or grant
- h. Union paid/provided
- i. Paid apprenticeship

[VARIABLE CODING]

a.[PayTrainFree]

f.[PayTrainOtherLoan]

b.[PayTrainEmployer]

g.[PayTrainScholarship]

c.[PayTrainMyself]

h.[PayTrainUnion]

d.[PayTrainFamily]

i.[PayTrainApprentice]

e.[PayTrainGovLoan]

AL3 Education

Which of the following describes your **highest** level of education?

- 1. Some high school coursework
- 2. High school diploma or equivalent
- 3. Some college coursework
- 4. Practical/vocational nursing diploma or certificate
- 5. Diploma from a hospital-based RN program
- 6. Associate degree
- 7. Bachelor's degree
- 8. Master's degree
- 10. Doctoral degree
- 11. Other (specify)_____

AL4 TrainFormal

Have you ever received formal training (online or in-person course) in:

Yes

No

| | | |
|--|-----------------------|-----------------------|
| a. Understanding dementia? | <input type="radio"/> | <input type="radio"/> |
| b. Responding to resident behaviors? | <input type="radio"/> | <input type="radio"/> |
| c. Communicating with people with dementia? | <input type="radio"/> | <input type="radio"/> |
| d. Working with families of people with dementia? | <input type="radio"/> | <input type="radio"/> |
| e. Identifying changes in residents' condition? | <input type="radio"/> | <input type="radio"/> |
| f. Providing end-of-life care? | <input type="radio"/> | <input type="radio"/> |
| g. Caring for residents of different cultures, values, or beliefs? | <input type="radio"/> | <input type="radio"/> |
| h. Respecting residents' rights? | <input type="radio"/> | <input type="radio"/> |
| i. Protecting residents against injury? | <input type="radio"/> | <input type="radio"/> |
| j. Protecting yourself against injury? | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING] a.[TrainFormalUnderstand] f.[TrainFormalEndOfLife]
 b.[TrainFormalRespond] g.[TrainFormalCulture]
 c.[TrainFormalComm] h.[TrainFormalRights]
 d.[TrainFormalFam] i.[TrainFormalResInjury]
 e.[TrainFormalCondition] j.[TrainFormalSelfInjury]

AL5 TrainInformal

Have you ever received informal on-the-job training or completed self-study in...

| | Yes | No |
|---|-----------------------|-----------------------|
| a. Understanding dementia? | <input type="radio"/> | <input type="radio"/> |
| b. Responding to resident behaviors? | <input type="radio"/> | <input type="radio"/> |
| c. Communicating with people with dementia? | <input type="radio"/> | <input type="radio"/> |

| | | |
|--|-----------------------|-----------------------|
| d. Working with families of people with dementia? | <input type="radio"/> | <input type="radio"/> |
| e. Identifying changes in residents' condition? | <input type="radio"/> | <input type="radio"/> |
| f. Providing end-of-life care? | <input type="radio"/> | <input type="radio"/> |
| g. Caring for residents of different cultures, values, or beliefs? | <input type="radio"/> | <input type="radio"/> |
| h. Respecting residents' rights? | <input type="radio"/> | <input type="radio"/> |
| i. Protecting residents against injury? | <input type="radio"/> | <input type="radio"/> |
| j. Protecting yourself against injury? | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING]

| | |
|-----------------------------|-----------------------------|
| a.[TrainInformalUnderstand] | f.[TrainInformalEndofLife] |
| b.[TrainInformalRespond] | g.[TrainInformalCultures] |
| c.[TrainInformalComm] | h.[TrainInformalRights] |
| d.[TrainInformalFam] | i.[TrainInformalResInjury] |
| e.[TrainInformalCondition] | j.[TrainInformalSelfInjury] |

Section 2: Employment Status

AL6 TrainPrepare

How well did your training prepare you for what it is like to actually work at your current job?

1. Not at all prepared
2. Somewhat prepared
3. Well prepared

AL7a YearsLTCWork

How many years have you been working for pay in long-term care, with any type of employer?

_____year(s) [INTEGER; RANGE 0-99]

1. Less than one year

[IF AL7a not null or > 0, GO TO AL8a]

AL7b MonthsLTCWork

[Display AL7b if AL7a = Less than one year]

How many months have you been working for pay in long-term care, with any type of employer?

_____ month(s)

[INTEGER; RANGE 0-11]

AL8a JobsHave

How many jobs do you currently hold for pay?

_____ current job(s) for pay [INTEGER; RANGE 1-10]

[IF AL8a = 1 (one job only), GO TO AL9]

AL8b JobsHaveLTC

How many jobs do you currently hold for pay in the field of long-term care?

_____ paid job(s) in long-term care [INTEGER; RANGE 1-10]

AL9 JobHours

How many hours do you work in a normal week [Display if AL8a > 1 (more than one job): “in all your jobs”]?

_____ hour(s) per week

[INTEGER; RANGE 0-168]

AL10a-I-JobOther

[Display AL10 if AL8a > 1 (more than one job)]

What type of employer(s) do you have for your other job(s)?

Select all that apply.

- a. Nursing home
- b. Another assisted living community
- c. Home care agency

- d. Privately employed to provide home care
- e. Another type of health care employer
- g. Office job
- h. Retail
- i. Customer service
- j. Childcare
- k. Food service
- l. Manufacturing
- f. Other (specify): _____

[VARIABLE CODING]

a [JobOtherNH]
 b.[JobOtherAL]
 c.[JobOtherHC]
 d.[JobOtherPrivateHC]
 e.[JobOtherHealthCare]
 g.[JobOtherOffice]

h.[JobOtherRetail]
 i.[JobOtherCustomer]
 j.[JobOtherChildcare]
 k.[JobOtherFood]
 l.[JobOtherManu]
 f.[JobOtherOther]

AL10a MoreHours

In your job with [FACILITY NAME] would you prefer to work more hours, fewer hours, or the same number of hours than you are typically scheduled for?

- 1. More hours
- 2. Fewer hours
- 3. The same number of hours

AL11a JobYears

The rest of the questions in this survey are related to your job with [FACILITY NAME].

How long have you worked with this employer?

_____year(s) [IF AL11a not null or > 0, GO TO AL12]

- 1. Less than one year

[INTEGER; RANGE 0-99]

AL11b JobMonths

[Display AL11b if AL11a = Less than one year]

How many months have you worked with this employer?

_____month(s)

[INTEGER; RANGE 0-11]

AL12 JobHoursWeek

How many hours per week do you usually get paid for your work in this job?

_____ hour(s)per week

[INTEGER; RANGE 0-168]

AL13 JobWeeksYear

How many weeks per year do you usually work in this job?

_____ week(s) per year

[INTEGER; RANGE 0-52]

AL14 JobShiftType

What shifts do you normally work in this job?

Select all that apply.

- a. Days
- b. Evenings
- c. Nights
- d. Weekends
- e. No regular shift schedule [DO NOT ALLOW WITH OTHER OPTIONS]

[VARIABLE CODING]

- a.[JobShiftTypeD]
 - b.[JobShiftTypeE]
 - c.[JobShiftTypeN]
 - d.[JobShiftTypeW]
 - e.[JobShiftTypeIrregular]
-

AL15 JobSupervise

Do you supervise other staff in your job?

- 1. Yes
- 5. No

AL16 JobAdmin

Do you administer any of the following to your residents?

| | Yes | No |
|----------------------------------|-----------------------|-----------------------|
| a. Prescription oral medication | <input type="radio"/> | <input type="radio"/> |
| b. Prescription creams/ointments | <input type="radio"/> | <input type="radio"/> |
| c. Over-the-counter medications | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING]

a.[JobAdminMed]
 b.[JobAdminCream]
 c.[JobAdminOTC]

AL17 ScheduleAdjust

[Display on the same screen with AL18]

How much do you agree or disagree with the following statements?

Last minute adjustments are often made to your schedule by your employer.

- 1. Strongly disagree
- 2. Disagree
- 3. Agree
- 4. Strongly agree

AL18 ScheduleAnticipate

You can easily anticipate what days and times you will be working week-to-week.

- 1. Strongly disagree
- 2. Disagree
- 3. Agree
- 4. Strongly agree

AL20 JobSameResident

Are you assigned to care for the same residents on most weeks you work, or do the residents you are assigned to change each week?

1. Same residents
 2. Residents change
 3. Combination
-

AL20e StayPastHours

How often do you have to stay past your authorized hours?

1. Never [GO TO AL21]
 2. Rarely
 3. Sometimes
 4. Often
-

AL20e1 HowMany

In the past month, approximately how many hours did you stay past your authorized hours?

____ hour(s) in the past month

[INTEGER; RANGE 0-199]

AL20e2 WantExtra

Did you want to work that many extra hours?

1. Yes
 5. No
-

AL20f StayPastHoursPaid

If you have to stay late, are you paid for that time?

1. Yes
 5. No
-

AL21 TravelHow

During the past month, how did you usually travel from home to your job?

1. Drove yourself
 2. Got a ride from others
 3. Public transportation
 4. Walking or bicycle
 5. Taxi, van, or rideshare service
 6. Other
-

AL22a TransportMissWork

During the past month, did you miss any time from work because of problems with transportation?

1. Yes [GO TO AL22b]
 5. No [GO TO AL22d]
-

AL22b TransportMissShift

During the past month, how many shifts did you miss because of transportation problems?

____ missed shift(s) in the past month

[INTEGER; RANGE 0-99]

AL22c TransportBeLate

During the past month, how many times were you late because of transportation problems?

____ time(s) late to work in the past month

[INTEGER; RANGE 0-99]

AL22d Childcare

Are you responsible for caring for any children at home?

1. Yes [GO TO AL22e]
 5. No [GO TO AL23]
-

AL22e ChildcareMissWork

During the past month, did you miss any time from work because of problems with childcare?

1. Yes [GO TO AL22f]

5. No [GO TO AL23]

AL22f ChildcareMissShift

During the past month, how many shifts did you miss because of problems with childcare?

____ missed shift(s) in the past month

[INTEGER; RANGE 0-99]

AL22g ChildcareBeLate

During the past month, how many times were you late to work because of problems with childcare?

____ time(s) late to work in the past month

[INTEGER; RANGE 0-99]

AL23 PayType

How are you paid?

1. Hourly wage
 2. Weekly salary
 3. Twice-monthly salary
 4. Monthly salary
-

AL24a PayPerHour

[Display AL24a If AL23 = 1]

What is your hourly wage before taxes?

\$_____per hour

[INTEGER; RANGE 0-999]

AL24b PayPerWeek

[Display AL24b If AL23 = 2]

What is your weekly salary before taxes?

\$ _____ per week

[INTEGER; RANGE 0-99,999]

AL24c PayPerBiMonthly

[Display AL24c If AL23 = 3]

What is your twice-monthly salary before taxes?

\$ _____ twice-monthly

[INTEGER; RANGE 0-999,999]

AL24d PayPerMonth

[Display AL24d If AL23 = 4]

What is your monthly salary before taxes?

\$ _____ monthly

[INTEGER; RANGE 0-999,999]

AL24e TotalEarnings

How much are your total yearly earnings, before taxes, in all of your jobs combined?

_____ total yearly earnings in all jobs

AL25a-j HaveInsurance

Do you currently have health insurance?

Select all that apply.

- a. Yes, from this job
- b. Yes, from another job
- c. Yes, from spouse's or partner's job
- d. Yes, from parent or parent's job
- e. Yes, Medicaid
- f. Yes, Medicare
- g. Yes, Veterans Affairs (VA)

- h. Yes, from the Affordable Care Act/Exchange
- j. Yes, from a source not listed above
- i. No, I do not have health insurance [DO NOT ALLOW WITH OTHER CHOICES]

[VARIABLE CODING]

- a.[HaveInsuranceJob]
- b.[HaveInsuranceOtherJob]
- c.[HaveInsuranceSpouse]
- d.[HaveInsuranceParent]
- e.[HaveInsuranceMedicaid]
- f.[HaveInsuranceMedicare]
- g.[HaveInsuranceVA]
- h.[HaveInsuranceACA]
- j. [HaveInsuranceOther]
- i.[HaveInsuranceNone]

AL26 Benefits

What benefits are you currently offered by [FACILITY NAME]?

Select all that apply.

- a. Paid time off (PTO) that combines sick and vacation [IF SELECTED, ASK AL26a]
- b. Paid sick time that is separate from vacation time [IF SELECTED, ASK AL26b]
- c. Paid vacation time that is separate from sick time [IF SELECTED, ASK AL26c]
- d. My employer does not offer vacation or sick time [Do not allow with other selections IF SELECTED, ASK AL27]

[VARIABLE CODING]

- a.[BenefitsPTO]
- b.[BenefitsSick]
- c.[BenefitsVaca]
- d. [BenefitsNone]

AL26a DaysPTO

How many days of paid time off (PTO) do you currently receive each year?

_____ # day(s) per year

[INTEGER; RANGE 0-365]

AL26b DaysSick

How many days of paid sick time do you currently receive each year?

_____ # day(s) per year

[INTEGER; RANGE 0-365]

AL26c DaysVaca

How many days of paid vacation time do you receive each year?

_____ # day(s) per year

[INTEGER; RANGE 0-365]

AL27 BenefitsOther

What other benefits does [FACILITY NAME] offer you?

Select all that apply.

- a. Health insurance for employees' families [IF SELECTED, ASK AL28]
- b. Dental insurance [IF SELECTED, ASK AL29]
- c. Vision insurance [IF SELECTED, ASK AL30]
- d. Tuition reimbursement or education scholarship [IF SELECTED, ASK AL31]
- e. Paid parental leave [IF SELECTED, ASK AL32]
- f. Retirement benefits (401K, 403B, pension, other) [IF SELECTED, ASK AL33]
- g. None of the above [Do not allow with other selections, Go to AL34]

[VARIABLE CODING]

- a.[BenefitsOtherFamily]
 - b.[BenefitsOtherDental]
 - c.[BenefitsOtherVision]
 - d.[BenefitsOtherTuition]
 - e.[BenefitsOtherPPL]
 - f.[BenefitsOtherRetirement]
 - g.[BenefitsOtherNone]
-

AL28 FamilyInsurance

Is your family currently enrolled in health insurance from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL29 Dental

Are you currently enrolled in dental insurance from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL30 Vision

Are you currently enrolled in vision insurance from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL31 Tuition

Have you ever received tuition reimbursement or an education scholarship from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL32 ParentalLeave

Have you ever received paid parental leave from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL33 Retirement

Are you currently enrolled in retirement benefits from [FACILITY NAME]?

- 1. Yes
 - 5. No
-

AL34_1 Grieve1

To what extent do you have enough support in your job to grieve residents who are dying or who have died?

- 1. No support
- 2. Some support

- 3. A moderate amount of support
- 4. A great deal of support

AL35 DirectDementia

Please continue to answer the questions related to your job with [FACILITY NAME].

Do you provide direct care to people with dementia?

- 1. Yes, all of the residents I care for have dementia.
- 2. Yes, some of the residents I care for have dementia.
- 5. No, none of the residents I care for have dementia.

AL36 MemCare

Do you work in a memory care unit?

- 1. Yes, all of the time
- 2. Yes, some of the time
- 5. No, never

Section 3: Dementia Care Knowledge, Attitudes and Practices

AL37a-f PeopleWithDementia

Please indicate your level of agreement or disagreement with the following statements:

| | Strongly disagree | Disagree | Somewhat disagree | Neutral | Somewhat agree | Agree | Strongly agree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. It is rewarding to work with people who have dementia | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I am comfortable touching people with dementia | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. I feel relaxed around people with dementia | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| d. People with dementia can be creative | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. It is possible to enjoy interacting with people with dementia | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. People with dementia can enjoy life | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING]

a.[PlwdRewarding]
b.[PlwdComfortable]
c.[PlwdRelaxed]

d.[PlwdCreative]
e.[PlwdEnjoy]
f.[PlwdLife]

AL38a-j PeopleWithDementia_1

For each item below, how confident are you in your ability to do these things with residents who have dementia?

[RANDOMIZE ALL EXCEPT LAST OPTION (J), WHICH SHOULD ALWAYS BE LAST OPTION]

| | Not at all confident | A little confident | Somewhat confident | Very confident |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I can use information about their past (such as what they used to do and their interests) when talking to a resident with dementia. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I can change my work to match the changing needs of a resident with dementia. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. I can keep up a positive attitude towards residents with dementia. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. I can keep up a positive attitude towards the relatives of residents with dementia. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

e. I can keep myself motivated during a working day.

f. I can play an active role in my team.

g. I can protect the dignity of a resident with dementia.

h. I can deal with personal care, such as incontinence, in a resident with dementia.

i. I can offer choice to a resident with dementia (such as what to wear, or what to do).

j. I am able to recognize and report a change in a resident's condition.

[VARIABLE CODING]

a.[PlwdPast]
b.[PlwdNeeds]
c.[PlwdPositive]
d.[PlwdRelatives]
e.[PlwdMotivated]

f.[PlwdActive]
g.[PlwdDignity]
h.[PlwdPersonalCare]
i.[PlwdChoice]
j.[PlwdRecognize]

AL39a-e Resources

Please indicate how much you agree or disagree with the following statements:

| | Strongly disagree | Disagree | Agree | Strongly agree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I have appropriate personal protective equipment (PPE). | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Equipment or assistive devices are available when needed to help move, transfer, or lift residents. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Other staff are available when needed to help move, transfer, or lift residents. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | |
|--|---|-----------------------|-----------------------------------|-----------------------|
| d. The health and safety of workers is a high priority with management where I work. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. The demands of my job interfere with my personal or family life. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| [VARIABLE CODING] | a.[JobPPE] b.[JobEquipment] c.[JobHelp] | | d.[JobSafety] e.[JobInterfere] | |

Section 4: Worker Outcomes

AL40 JobSatisfaction

Thinking about your job at [FACILITY NAME], please indicate your level of satisfaction or dissatisfaction with each of the following:

| | Very dissatisfied | Somewhat dissatisfied | Somewhat satisfied | Very satisfied |
|---|-----------------------|--------------------------|-----------------------|-----------------------|
| a. Overall job | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Schedule of hours | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Salary or wages | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Benefits | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Type of work that you do | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. Opportunities to learn new skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| g. Independence at work | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| h. Working with your supervisor | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| i. Working with your coworkers | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| j. Opportunities for career advancement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| k. Relationship with residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| l. Relationship with family members of residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| m. Your workload | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| n. Respect for your role | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| o. Work schedule flexibility | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| p. Work environment | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| q. Ability to take enough sick time | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| [VARIABLE CODING] | a. [JobOverall] | j. [JobCareer] | | |
| | b. [JobHours] | k. [JobResidents] | | |
| | c. [JobWages] | l. [JobFamilies] | | |
| | d. [JobBenefits] | m. [JobWorkload] | | |
| | e. [JobWorkType] | n. [JobRespect] | | |
| | f. [JobLearn] | o. [JobFlexibility] | | |
| | g. [JobIndependence] | px. [JobEnvironment] | | |
| | h. [JobSupervisor] | q. [JobSickTime] | | |
| | i. [JobCoworkers] | | | |

AL41a-f JobOpinion

Thinking about your job at [FACILITY NAME], how much do you agree or disagree with each of the following?

| | Strongly disagree | Somewhat disagree | Somewhat agree | Strongly agree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I have enough time to give individual attention to residents who need assistance with dressing, bathing, transferring, or using the toilet. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I have enough time to complete other duties that don't directly involve the residents. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

c. Residents and/or families let me know when I am doing a good job.

d. My supervisor(s) lets me know when I am doing a good job.

e. I am encouraged to discuss the care and well-being of residents with their families

f. I participate as a member of a care team

[VARIABLE CODING]

a.[JobOAttention]

b.[JobODuties]

c.[JobOFamiliesAppr]

d.[JobObSuperAppr]

e.[JobObEncouraged]

f.[JobOParticipate]

AL41b_a-g JobOpinion1

[KEEP OPTIONS IN THIS ORDER]

Thinking about your job at [FACILITY NAME], how much do you agree or disagree with each of the following?

| | Strongly disagree | Somewhat disagree | Somewhat agree | Strongly agree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I can count on my supervisor for support when I need it. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I can count on my coworkers for support when I need it, | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. I feel my job is secure. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. The work I do is meaningful to me. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. The work I do serves a greater purpose. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. My organization is committed to employee health and well-being. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

g. Supervisors use mistakes as learning opportunities, not criticism. o o o o

[VARIABLE CODING]

- | | |
|----------------------|-------------------|
| a.[JobOSuperSupport] | d.[JobOPurpose] |
| b.[JobOCosupport] | f.[JobOWellBeing] |
| c.[JobOSecure] | g.[JobOMistakes] |
| d.[JobOMeaningful] | |

AL42a-j JobExperienced

In your job at [FACILITY NAME] over the past year, how often have you experienced the following:

| | Never | Rarely | Sometimes | Often |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. Communication problems with co-workers | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Communication problems with supervisor(s) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Communication problems with residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Communication problems with residents' family members | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Disrespectful behavior from residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. Disrespectful behavior from residents' family members | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| g. Racial, ethnic, religious, or other personal insults from residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| h. Inappropriate sexual behavior from residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| i. Hitting or other physical aggression from residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| j. Yelling or other verbal aggression from residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING]

a.[JobProbCoworkers]

f.[JobProbFamBehavior]

b.[JobProbSuper]

g.[JobProbInsult]

c.[JobProbResident]

h.[JobProbInappr]

d.[JobProbFamilies]

i.[JobProbPhysical]

e.[JobProbResBehavior]

j.[JobProbVerbal]

AL43 JobRecommend

Would you recommend [FACILITY NAME] to your family and friends needing care?

1. Definitely no
2. Maybe no
3. Maybe yes
4. Definitely yes

AL44_1a - e JobDiscriminate1

This next set of questions asks about different types of discrimination you may have experienced.

Please indicate how much you agree or disagree with the following statements:

| | Strongly disagree | Somewhat disagree | Somewhat agree | Strongly agree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I feel discriminated against in my job because of my age. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I feel discriminated against in my job because of my race or ethnic origin. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. I feel discriminated against in my job because of my gender. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. I feel discriminated against in my job because of my sexual orientation. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. I feel discriminated against in my job because of my religion. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

[VARIABLE CODING]

a.[JobDiscAge]

d.[JobDiscOrientation]

b.[JobDiscRace]

e.[JobDiscReligion]

c.[JobDiscGender]

AL44f ConfBully

In the past 12 months, were you bullied, threatened, or harassed in any way by anyone while you were on the job?

1 Yes [\[GOTO AL44g\]](#)

5 No [\[GO TO AL44i\]](#)

AL44g ReportBully

Did you report this bullying, threat, or harassment to a manager or human resources?

1 Yes [\[GO TO AL44h\]](#)

5 No [\[GO TO AL44i\]](#)

AL44h ManagementRespond

Did you feel management responded appropriately?

1 Yes

5 No

7 Unsure

AL44i WitnessBully

Have you witnessed any bullying, threatening or harassment on the job?

1 Yes

5 No

AL45 JobBurnedOut

I feel burned out from my work...

1. Never

2. A few times a year or less

3. Once a month or less

4. A few times a month

5. Once a week

6. A few times a week

7. Every day

AL45b TimeToYourself

To what extent does your job leave you with enough time for your personal and family life?

1. Not at all
 2. A little
 3. Quite a bit
-

AL45c SafeWork

Overall, how safe do you think your workplace is?

1. Very unsafe
 2. Somewhat unsafe
 3. Somewhat safe
 4. Very safe
-

AL46a JobInjury

During the past 12 months, did you experience any work-related injuries?

1. Yes [\[GO TO AL46b\]](#)
 5. No [\[GO TO AL47\]](#)
-

AL46b JobInjuryAid

[\[Display AL46b if AL46a = Yes\]](#)

Did any of these injuries require any first aid or medical treatment, change in job activities, or lost time from work?

1. Yes
 5. No
-

AL46c JobInjuryWork

[\[Display AL46c if AL46a = Yes\]](#)

Was any injury with your job at [\[FACILITY NAME\]](#)?

1. Yes [GO TO AL46d]

5. No [GO TO AL47]

AL46d InjuryReport

Did you report your work-related injury/injuries to your supervisor/employer?

1. Yes

5. No

AL46e_a-g InjuryType

[Display AL46e if AL46a = Yes]

How were you injured?

Select all that apply.

- a. Slip and fall
- b. Sprain or overuse injury (such as from lifting a resident)
- c. Faulty equipment in workplace
- d. Sharp or needle stick injury
- e. Exposure to harmful substances or chemicals
- f. Physical assault
- g. Other

[VARIABLE CODING]

a.[InjuryTypeSlip]

b.[InjuryTypeSprain]

c.[InjuryTypeEquipment]

d.[InjuryTypeSharp]

e.[InjuryTypeChemical]

f.[InjuryTypeAssault]

g [InjuryTypeOther]

AL47 JobRetention

How long do you think you will continue to work at [FACILITY NAME]?

Please remember this survey is confidential.

1. Less than 6 months

2. 6 months – 1 year

3. More than 1 year

-9. Don't know/unsure

Section 5: Demographics

Finally, we have a few short questions that will help us ensure we receive feedback from a diverse group of people.

After this last section, we will confirm your address to send you the [\$\$xx] as a token of appreciation for your participation.

AL48 BirthYear:

What is your birth year?

_____year of birth

[INTEGER; 1925-2007]

AL49 Ethnicity

Are you of Latino or Hispanic ethnicity?

Select all that apply.

- a. No, not Hispanic/Latino [Do not allow with other selections]
- b. Yes, Central American
- c. Yes, South American
- d. Yes, Caribbean
- e. Yes, Mexican
- f. Yes, Other Hispanic

[VARIABLE CODING]

- a.[EthnicityNotHisp]
 - b.[EthnicityCA]
 - c.[EthnicitySA]
 - d.[EthnicityCar]
 - e.[EthnicityMex]
 - f.[EthnicityOtherHisp]
-

AL50 Race

What is your racial background?

Select all that apply.

- a. African-American, Black, African
- b. American Indian, Native American, Alaskan Native

c. Asian [If selected, branch out to options below NH50a]

[AL50a RaceAsian]

- a. Filipino
 - b. Chinese
 - c. South Asian (e.g., Indian, Pakistani)
 - d. Southeast Asian (e.g., Vietnamese, Malaysian)
 - e. Other Asian
- d. Native Hawaiian or Pacific Islander
- e. Middle Eastern or North African
- f. White/European
- g. Other (specify): _____

[VARIABLE CODING]

a.[RaceAA]
b.[RaceNative]
c.[RaceAsian]
d.[RaceNHPI]
e.[RaceMENA]
f.[RaceEA]
g.[RaceOther]

a.[RaceAsianFilipino]
b.[RaceAsianChinese]
c.[RaceAsianSA]
d.[RaceAsianSEA]
r.[RaceAsianOther]

AL51 WhereBorn

Where were you born?

1. In a U.S. state or D.C (drop-down state list) [GO TO AL54]
2. In a U.S. territory (drop-down territory list) [GO TO AL54]
3. Outside the United States (Specify country): _____ [GO TO AL52]

AL52 LiveUS

[Display AL52 if AL51 = 3 (outside the US)]

What year did you come to live in the United States?

If you came to live in the United States more than once, enter the most recent year.

_____ Year

[ALLOW 4 DIGITS]

AL53a Citizenship

[Display AL53a if AL51 = 3 (outside the US)]

Are you a citizen of the United States?

1. Yes, born abroad to U.S. citizen parent(s)
 2. Yes, U.S. citizen by naturalization (ASK Q6a)
 3. No, not a U.S. citizen
 - 9. Prefer not to answer
-

AL53b CitizenYear

[Display AL53b if AL53a = 2 (by naturalization)]

In what year did you become a naturalized citizen?

_____ [ALLOW 4 DIGITS]

AL54 Worry

Regardless of your own immigration or citizenship status, do you ever worry that you or a family member could be detained or deported?

1. Yes
 5. No
 - 9. Prefer not to answer
-

AL55 Orientation

Do you think of yourself as:

1. Straight or heterosexual
2. Lesbian or gay
3. Bisexual
4. Queer, pansexual, and/or questioning
5. Something else; please specify _____
8. Don't know
- 9. Prefer not to answer

[IF AL55=5, OPEN SPECIFY]

AL56 Sex

Do you think of yourself as:

1. Male
2. Female
- 9. Prefer not to answer

AL57 Service

Have you ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard?

1. Never served in the military
2. Only on active duty for training in the Reserves or National Guard
3. Now on active duty
4. On active duty in the past, but not now

AL58 LanguageOther

Do you speak any languages other than English well enough to communicate with residents?

1. Yes [GO TO AL59]
5. No [GO TO AL61]

AL59 Language

[Ask If AL58 = Yes]

What language(s)? Select all that apply.

1. Spanish
2. Hindi
3. French
4. Persian/Farsi
5. Chinese
6. Arabic
7. German
8. Russian
9. Italian
10. Hebrew
11. Other language (specify): _____

[IF AL59 = 11, OPEN SPECIFY]

[VARIABLE CODING]

- | | |
|---------------------|---------------------|
| 1.[LanguageSpanish] | 8.[LanguageRussian] |
| 2.[LanguageHindi] | 9.[LanguageItalian] |
| 3.[LanguageFrench] | 10.[LanguageHebrew] |
| 4.[LanguagePersian] | 11.[LanguageOther] |
| 5.[LanguageChinese] | |
| 6.[LanguageArabic] | |
| 7.[LanguageGerman] | |

AL61 Disability

Do you identify as a person with a disability?

1. Yes
5. No
- 9. Prefer not to answer

AL62AgeHHPeople

Not counting yourself, how many other people in your household are the following ages? Only count people who normally stay with you for at least 2 nights per week. If no one of that age lives in your household, please enter "0".

1. Children, age 17 or younger: ____
2. Adults, age 18-64 years: ____
3. Adults, age 65 and older: ____

[INTEGER, RANGE 0-99 FOR ALL]

[VARIABLE CODING]

1.[HHChildren]
2.[HHAdults]

3.[HHAdults65]

AL62a MarriageStatus

Are you now ...

1. Married
2. Living with a partner
3. Widowed
4. Divorced
5. Separated
6. Never married

AL63 FamDisability

Do you have responsibility for assisting or caring for any adult family members who need help because of a condition related to aging or a disability? Do not include paid positions.

1. Yes
 5. No
-

AL64 HealthOverall

Would you say that in general, your health is ... ?

- 1 Poor
 - 2 Fair
 - 3 Good
 - 4 Very good
 - 5 Excellent
-

AL65 HouseholdIncome

Which category best describes how much income your total household received last year? This is the before-tax income of all persons living in your household:

- 1. Less than \$25,000
 - 2. \$25,000 – 49,999
 - 3. \$50,000 - \$74,999
 - 4. \$75,000 - \$99,999
 - 5. \$100,000 - \$149,999
 - 6. \$150,000 – \$199,999
 - 7. \$200,000 or more
-

CONTACT1B

Thank you for participating in the National Dementia Workforce Study. We will conduct a follow-up study in [2026 / in a few months?] and would like to invite you to participate. Learning about how your experiences change over time will help provide a better understanding of the challenges and opportunities faced by the dementia care workforce.

When we do the study next year, we would like to reach you directly.

Please tell us if your first and last name are correct in our records.

[NAME]

Is this information correct?

- 1. Yes
 - 5. No
-

CONTACT2B

Please tell us if the address we have on file is correct so that we can send you the information you will need to complete the survey next year.

[ADDRESS]

Is your address information correct?

- 1. Yes
- 5. No

CONTACT3B

Please tell us if the email address we have on file is correct so that we can send you the information you will need to complete the survey next year.

[EMAIL]

Is your email address correct?

- 1. Yes
- 5. No

CONTACTC4C

Please tell us if the phone number we have on file is correct so that we can send you the information you will need to complete the survey next year.

[PHONE NUMBER]

Is your phone number correct?

- 1. Yes
- 5. No

CONTACT4A

May we send text messages to your cell phone to contact you about the upcoming study?

- 1. Yes
- 5. No

INCENT2

Thank you for completing the survey. You will receive a \$100 electronic gift card as a token of appreciation for participating in this study.

What email address should we use to send your electronic gift card?

Email: _____

Thank you for your time. These are all the questions that we have for you today. You will receive an email from RTI-eIncentives@rti.org within 24 hours with details on how to claim your incentive.