Form: 02 Vers: 01 ID#: NDWS



## National Dementia Workforce Study Home Care Staff Survey

Thank you for participating in the National Dementia Workforce Study.

This survey is sponsored by the National Institute on Aging and is being given to home care agency staff who care for people living with dementia. The survey will take about 25 minutes.			
This survey asks questions about your job with			
Your responses are confidential and will never be shared with your employer.			
Dementia is a general term for a condition causing loss of memory, language, problem-solving, and other thinking abilities that are severe enough to interfere with daily life. Alzheimer's disease is the most common cause of dementia.			
<ul> <li>Instructions:</li> <li>Please use DARK BLUE OR BLACK BALLPOINT PEN.</li> <li>Mark only one answer for each question unless otherwise indicated.</li> <li>Follow the arrow from your response to find the next question.</li> <li>Only write comments in the spaces provided.</li> <li>Please keep this questionnaire clean, flat, and dry.</li> <li>Do not fold or tear any of the pages.</li> </ul> Fill in the bubbles COMPLETELY for each of the questions in this form.			
Like this: ● Not like this: ♥ ♥			
Please write responses in all capital letters and numbers without touching the sides of the boxes. $ \begin{array}{c ccccccccccccccccccccccccccccccccccc$			

1. You have been selected to complete this survey based on your employment at this agency. Do you still work at this agency?

O Yes

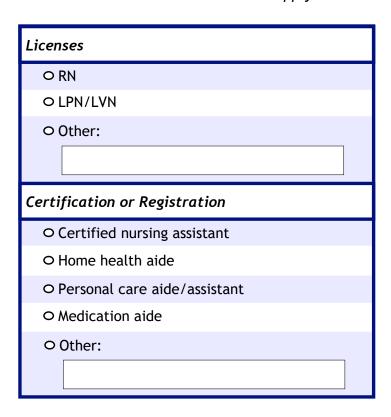
O No → PLEASE TERMINATE THIS SURVEY



- 2. Have you ever held a state license, certification, or registration related to your job in a home care agency?
  - O Yes
  - No → GO TO QUESTION 5 ON NEXT PAGE
- 3. Please select the state licenses, certifications, or registrations that you **currently hold**. Select all that apply.



4. Please check any state licenses, certifications, or registrations that you have ever **held in the past**, even if it is not current: *Select all that apply*.



- 5. Have you received formal training (online or in-person course) to be a home care/personal care aide?
  - O Yes
  - O No
- 6. Are you currently working towards a certificate, license, or degree related to healthcare?
  - O Yes
  - O No

7	14/L:-LC			-l		1-2-1	1 1 - 6	education?
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- O Some high school coursework
- O High school diploma or equivalent
- Some college coursework
- O Practical/vocational nursing diploma or certificate
- O Diploma from a hospital-based RN program
- O Associate degree
- O Bachelor's degree
- O Master's degree
- O Doctoral degree
- Other (specify):

8. Have you ever received formal training (online or in-person course) in...

	YES	NO
Understanding dementia?	0	0
Responding to client behaviors?	0	0
Communicating with people with dementia?	0	0
Working with families of people with dementia?	0	0
Identifying changes in clients' condition?	0	0
Providing end-of-life care?	0	0
Caring for clients of different cultures, values, or beliefs?	0	0
Respecting clients' rights?	0	0
Protecting clients against injury?	0	0
Protecting yourself against injury?	0	0

Have you ever received informal on-the-job training or completed self-study in... 9.

	YES	NO
Understanding dementia?	0	0
Responding to client behaviors?	0	0
Communicating with people with dementia?	0	0
Working with families of people with dementia?	0	0
Identifying changes in clients' condition?	0	0
Providing end-of-life care?	0	0
Caring for clients of different cultures, values, or beliefs?	0	0
Respecting clients' rights?	0	0
Protecting clients against injury?	0	0
Protecting yourself against injury?	0	0

10.	How well did y	your training	prepare v	ou for	what it is	like to	actually	work at v	our c	urrent	ioh?
10.	TIOW WCILLIA	your cranning	picpaic y	ou ioi	WHAT IT IS	tine to	actually	WOIN at	your c	ullClic	JUD

- O Not at all prepared
- O Somewhat prepared
- O Well prepared

How many years have you been working for pay in long-term care, with any type of employer? If less 11. than one year, please enter "0".

- IF MORE THAN "0" GO TO QUESTION 12 ON NEXT PAGE
- IF "0" GO TO QUESTION 11a

years

11a. How many months have you been working for pay in long-term care, with any type of employer?

Months

12.	How many jobs do you currently hold for pay?
	current jobs for pay
13.	How many jobs do you currently hold for pay in the field of long-term care?
	paid jobs in long-term care
14.	How many jobs do you currently hold for pay in other fields?
	paid jobs in other fields
15.	How many hours do you work in a normal week in all your jobs?
	hours per week
16.	What type of employer do you have for your other job(s)? Select all that apply.
	O Nursing home
	O Assisted living community
	O Another home care / home health agency
	O Privately employed to provide home care
	O Another type of health care employer
	O Other (specify):

## The rest of the questions in this survey are related to your job with this agency. 17. How long have you worked with this employer? If less than 1 year, please enter "0". IF MORE THAN "0" GO TO QUESTION 18 IF "0" GO TO QUESTION 17a years 17a. How many months have you worked with this employer? months 18. How many hours per week do you usually get paid for your work in this job? hours per week 19. How many weeks per year do you usually work in this job? weeks per year 20. What shirfts do you normally work in this job? Select all that apply. O Days O Evenings O Nights O Weekends O No regular shift schedule 21. Do you supervise other staff in your job?

O Yes

O No

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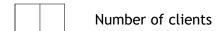
22. Do you administer any of the following to your clients:

	YES	NO
Prescription oral medication	0	0
Prescription creams/ointments	0	0
Over-the-counter medications	0	0

How much do you agree or disagree with the following statements?	Strongly disagree	Disagree	Agree	Strongly Agree
23. Last minute adjustments are often made to your schedule by your employer.	0	0	0	0
24. You can easily anticipate what days and times you will be working week-to-week.	0	0	0	0

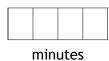
- 25. During the past month, did you work with a single patient/client or multiple clients?
  - O Single client
  - Multiple clients → GO TO QUESTION 27
- 26. Did you live with your client?

27. During the past month, how many clients did you work with?



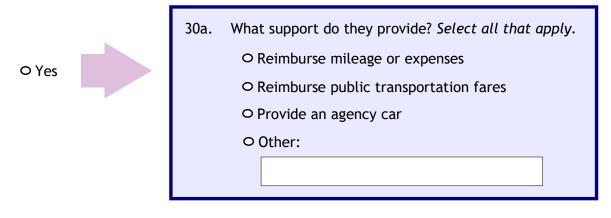
28.	Are you assigned to care for the same clients on most weeks you work, or do the clients you are assigned to change each week?
	○ Same clients
	O Clients change

29. In total, about how many minutes in a typical day do you spend traveling between clients?



Combination

30. Does your agency support the cost of transportation between clients?



○ No → GO TO QUESTION 31

- 31. Are you paid for your travel time between clients?O YesO No
- 32. How often do you have to stay past your authorized hours with a client?

   Never → GO TO QUESTION 34 ON NEXT PAGE

   Rarely
  - O Sometimes
  - O Often

33.	If you have to stay late, are you paid for that time?
	O Yes
	O No
34.	Do you support or interact with clients outside your official work hours, such as visiting them to see
	how they are doing, talking with family members, or finding supplies or services for them?
	O Yes
	O No
35.	How difficult or easy is it for you to contact your agency for help when you are managing a difficult situation with a client?
	O Extremely difficult
	○ Somewhat difficult
	○ Somewhat easy
	O Extremely easy
36.	During the past month, how did you usually travel from home to your job?
	O Drove yourself
	○ Got a ride from others
	O Public transportation
	O Walking or bicycle
	O Taxi, van, or rideshare service
	○ Other
37.	During the past month, did you miss any time from work because of problems with transportation?
	O Yes
	O No → GO TO QUESTION 40 ON NEXT PAGE

38.	During the past month, how many shifts did you miss because of transportation problems?
	Number of shifts
39.	During the past month, how many times were you late <u>because of transportation problems</u> ?
	Number of times
40.	How are you paid?
	O Hourly wage
	O Weekly salary
	O Twice-monthly salary
	O Monthly salary
41.	What is your hourly wage before taxes?
	\$ hourly wage
42.	What is your weekly salary before taxes?
	\$ weekly salary
43.	What is your twice-monthly salary before taxes?
	\$ twice-monthly salary
44.	What is your monthly salary?
	\$ monthly salary

45. Do you currently have health insurance? Select all that apply. O Yes, from this job O Yes, from another job O Yes, from spouse's or partner's job O Yes, from parent or parent's job O Yes, Medicaid O Yes, Medicare O Yes, Veterans Affairs (VA)

O Yes, from the Affordable Care Act/Exchange

O No, I do not have health insurance

46. What benefits are you currently offered by this agency? Select all that apply.

46a. How many days of paid time off (PTO) do you currently O Paid time off (PTO) that combines sick and vacation receive each year? # Days per year 46b. How many days of paid sick time do you currently receive each year? O Paid sick time that is separate from vacation time # Days per year 46c. How many days of paid vacation time do you receive O Paid vacation time that is separate from sick time each year? # Days per year

47. What other benefits does this agency currently offer? Select all that apply.

O Health insurance for employees' families	47a. Is your family currently enrolled in health insurance from this agency?  • Yes • No
○ Dental insurance	47b. Are you currently enrolled in dental insurance from this agency?  • Yes • No
O Vision insurance	47c. Are you currently enrolled in vision insurance from this agency?  • Yes • No
O Tuition reimbursement or education scholarship	47d. Have you ever received tuition reimbursement or an education scholarship from this agency?  • Yes  • No
○ Paid parental leave	47e. Have you ever received paid parental leave from this agency?  O Yes  O No
O Retirement benefits (401K, 403B, pension, other)	47f. Are you currently enrolled in retirement benefits from this agency?  • Yes  • No

O None of the above

48.	Do you have enough support in your job to grieve patients who are dying or who have died?
	O Yes
	O No

Please continue to answer the questions related to your job with this agency.

49. Do you provide direct care to people with dementia? O Yes

O No

Please indicate your level of agreement or disagreement with the following statements: 50.

	Strongly disagree	Disagree	Somewhat disagree	Neutral	Somewhat agree	Agree	Strongly agree
It is rewarding to work with people who have dementia.	0	0	0	0	0	0	0
I am comfortable touching people with dementia.	0	0	0	0	0	0	0
I feel relaxed around people with dementia.	0	0	0	0	0	0	0
People with dementia can be creative.	0	0	0	0	0	0	0
It is possible to enjoy interacting with people with dementia.	0	0	0	0	0	0	0
People with dementia can enjoy life.	0	0	0	0	0	0	0

For each item below, how confident are you in your ability to do these things with clients who 51. have dementia?

	Not at all confident	A little confident	Somewhat confident	Very confident
I can use information about their past (such as what they used to do and their interests) when talking to a client with dementia.	0	0	0	0
I can change my work to match the changing needs of a client with dementia.	0	0	0	0
I can keep up a positive attitude towards clients with dementia.	0	0	0	0
I can keep up a positive attitude towards the relatives of clients with dementia.	0	0	0	0
I can keep myself motivated during a working day.	0	0	0	0
I can play an active role in my team.	0	0	0	0
I can protect the dignity of a client with dementia.	0	0	0	0
I can deal with personal care, such as incontinence, in a client with dementia.	0	0	0	0
I can offer choice to a client with dementia (such as what to wear, or what to do).	0	0	0	0

Please indicate how much you agree or disagree with the following statements: 52.

	Strongly disagree	Disagree	Agree	Strongly agree
I have appropriate personal protective equipment (PPE).	0	0	0	0
Equipment or assistive devices are available when needed to help move, transfer, or lift clients.	0	0	0	0
Other staff are available when needed to help move, transfer, or lift clients.	0	0	0	0
The health and safety of workers is a high priority with management where I work.	0	0	0	0
The demands of my job interfere with my personal or family life.	0	0	0	0

53. Thinking about your job at this agency, please indicate your level of satisfaction or dissatisfaction with each of the following:

	Very dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Very satisfied
Overall job	0	0	0	0
Schedule of hours	0	0	0	0
Salary or wages	0	0	0	0
Benefits	0	0	0	0
Type of work that you do	0	0	0	0
Opportunities to learn new skills	0	0	0	0
Independence at work	0	0	0	0
Working with your supervisor	0	0	0	0
Working with your coworkers	0	0	0	0
Opportunities for career advancement	0	0	0	0
Relationship with clients	0	0	0	0
Relationship with family members of clients	0	0	0	0
Your workload	0	0	0	0
Respect for your role	0	0	0	0
Work schedule flexibility	0	0	0	0
Work environment	0	0	0	0
Ability to take enough sick time	0	0	0	0
Physical work environments of residences in which I work most often	0	0	0	0
Safety of the residence or neighborhood where I deliver care most of the time	0	0	0	0

54. Thinking about your job at this agency, how much do you agree or disagree with each of the following?

	Strongly disagree	Somewhat disagree	Somewhat agree	Strongly agree
I have enough time to give individual attention to clients who need assistance with dressing, bathing, transferring, or using the toilet.	0	0	0	0
I have enough time to complete other duties that don't directly involve the clients.	0	0	0	0
Clients and/or families let me know when I am doing a good job.	0	0	0	0
My supervisor(s) lets me know when I am doing a good job.	0	0	0	0
I am encouraged to discuss the care and well-being of clients with their families.	0	0	0	0
I participate as a member of a care team.	0	0	0	0

55. In your job at this agency over the past year, how often have you experienced the following:

	Never	Rarely	Sometimes	Often
Communication problems with supervisor(s)	0	0	0	0
Communication problems with clients	0	0	0	0
Communication problems with clients' family members	0	0	0	0
Disrespectful behavior from clients	0	0	0	0
Disrespectful behavior from clients' family members	0	0	0	0
Racial, ethnic, religious, or other personal insults from clients	0	0	0	0
Inappropriate sexual behavior from clients	0	0	0	0
Hitting or other physical aggression from clients	0	0	0	0
Yelling or other verbal aggression from clients	0	0	0	0

56.	Would you recommend this agency to your family and friends needing care?
	O Definitely no
	○ Maybe no
	O Maybe yes
	O Definitely yes
57.	In your current job have you ever been discriminated against by your employer because of your race or ethnic origin?
	O Yes
	O No
58.	I feel burned out from my work
	O Never
	O A few times a year or less
	Once a month or less
	O A few times a month
	O Once a week
	O A few times a week
	O Every day
59.	During the past 12 months, did you experience any work-related injuries?
37.	O Yes
	O No → GO TO QUESTION 62 ON NEXT PAGE
60.	Did any of these injuries require any first aid or medical treatment, change in job activities, or lost time from work?
	O Yes
	O No

61.	Was any injury with your job at this agency?
	O Yes
	O No
62.	How long do you think you will continue to work at this agency? <i>Please remember this survey is confidential</i> .
	O Less than 6 months
	O 6 months - 1 year
	O More than 1 year
	O Don't know/unsure
Finally people	y, we have a few short questions that will help us ensure we receive feedback from a diverse group of e.
	this last section, we will confirm your email address to send you the \$100 as a token of appreciation ur participation.
63.	What is your birth year?
	year of birth
64.	Are you of Latino or Hispanic ethnicity? Select all that apply.
	O No, not Hispanic/Latino
	○ Yes, Central American
	○ Yes, South American
	○ Yes, Caribbean
	○ Yes, Mexican
	○ Yes, Other Hispanic

	O African-American, Black		
	O American Indian, Native	e American, Alaskan Native	
	O Asian	<ul> <li>O Filipino</li> <li>O Chinese</li> <li>O South Asian (e.g., Indian, Pakistani)</li> <li>O Southeast Asian (e.g., Vietnamese, Malaysian)</li> <li>O Other Asian</li> </ul>	n)
	O Native Hawaiian or Paci	fic Islander	
	O Middle Eastern or North	African	
	O White/European		
	O Other:		
	o diler.		
66.	Where where you born?  O In a U.S. state or D.C		
	State		
	○ In a U.S. territory	GO TO C	UESTION 69 ΓPAGE
	Territory		
	O Outside the United State	AS	
	Specify country		
	., ,		
67.	than once, enter the most re	ive in the United States? If you came to live in the ecent year.	United States more
	Year		10228

65.

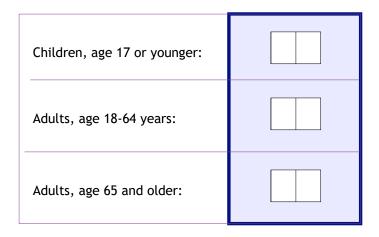
What is your racial background? Select all that apply.

58.	Are you a citizen of the United States?
	O Yes, born abroad to U.S. citizen parent(s)
	O Yes, U.S. citizen by naturalization
	○ No, not a U.S. citizen
	O Prefer not to answer
59.	Regardless of your own immigration or citizenship status, do you ever worry that you or a family member could be detained or deported?
	O Yes
	○ No
	O Prefer not to answer
70.	Do you think of yourself as:
	O Straight or heterosexual
	O Lesbian or gay
	O Bisexual
	O Queer, pansexual, and/or questioning
	O Something else; please specify:
	O Prefer not to answer

71.	Do you think of yourself as:
	○ Male/man
	O Female/woman
	O Transgender man/trans man
	O Transgender woman/trans woman
	O Non-binary
	O Genderqueer/gender nonconforming/neither exclusively male nor female
	O Another gender category or other; please specify:
	O Prefer not to answer
72.	Have you ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard?
	O Never served in the military
	O Only on active duty for training in the Reserves or National Guard
	O Now on active duty
	On active duty in the past, but not now
73.	Do you speak any languages other than English well enough to communicate with clients?
	O Yes
	O No → GO TO QUESTION 75 ON NEXT PAGE

74.	What language(s)? Select all that apply.
	O Spanish
	O Hindi
	O French
	O Persian/Farsi
	O Chinese
	O Arabic
	O German
	O Russian
	O Italian
	O Hebrew
	O Other language; Please specify:
75.	Do you identify as a person with a disability?
	O Yes
	O No
	O Prefer not to answer

76. Not counting yourself, how many other people in your household are the following ages? Only count people who normally stay with you for at least 2 nights per week. If no one of that age lives in your household, please enter "0".



- 77. Do you have responsibility for assisting or caring for any adult family members who need help because of a condition related to aging or a disability? Do not include paid positions.
  - O Yes
  - O No

Please provide your email address below:

Thank you for your time. These are all questions that we have for you today.